



Improving safety performance:

Belgian Utility company

In 2006, in the second largest electricity producer of Belgium, an assessment was carried out of the safety prevention programs in place and the safety awareness throughout the organization, since accident statistics showed a significant level of Lost Time Incidents (TLIs). The company used the DNV Framework International Safety Rating System to improve the overall safety performance.

Critical issues

Safety awareness and the overall safety performance at the production premises of the electricity company in Belgium was found to be insufficient in 2005. An external assessment by DNV at that time learnt that many improvements could be identified that are expected to result in a much better safety performance throughout the organization.

Solutions

A baseline assessment was carried out by DNV, which included both interviews and questionnaires with a large group of representatives of the organisation in several production sites. Based on the findings an extensive improvement plan was developed.

DNV provides loss control/safety management training to all staff in management positions to understand the best practices that are put forward by the ISRS framework.

Part of the 3 year improvement program was the set up of specific working groups and a steering committee that were responsible for a structural set up of the improvement program. Also a continuous monitoring of improvement actions was part of the plan.

Intermediate assessments by DNV were carried out to monitor the level of compliance to the desired level in the ISRS framework

Value delivered

The ISRS Framework provides this company with a specific set of best practices for safety prevention programs that have proven to be effective in many organisations during the last 25 years. Also the safety improvement program has results in an increased awareness in the organisation on safe working conditions and the need for a structured program to monitor and further improve safety performance.

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